

A close-up portrait of a young woman with a warm, joyful expression. She is wearing a colorful patterned headscarf and a white tank top. The background is a soft-focus outdoor scene with warm, golden light, suggesting a sunset or sunrise. The overall mood is positive and hopeful.

GSK

YOUR GUIDE TO THE VISTA PATIENT SUPPORT PROGRAM

Supporting you with personalized services

NUCALA 
mepolizumab

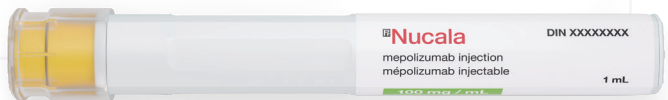
Getting started with NUCALA

VISTA Patient Support Program:

Here for you along the way

You are reading this because you were recently prescribed NUCALA. This guide contains information on how the **VISTA Patient Support Program** can assist you throughout your NUCALA journey.

You will receive a welcome call from your VISTA Patient Support Program nurse case manager. They will complete your enrollment, answer any questions, and help you get started on treatment.



Your first call



In preparation for this call, you should have the following ready:

- Your health insurance information
- Your medical history for the past year, including the number of hospitalizations and emergency room visits, and your use of oral corticosteroids
- A list of all your medications for your condition for the past three years (available from your pharmacist)
- Note: the caller may appear as “Bayshore Healthcare”, or “844-874-4938”, or a number you do not recognize. Make sure you answer the telephone if you see these on your caller ID



Insurance navigation

After your call, the **VISTA Patient Support Program** will assist in submitting and processing your coverage of NUCALA through your health insurance provider and will contact you again to discuss next steps.



Your first injection

Once your insurance coverage has been determined, the **VISTA Patient Support Program** will help you receive your first NUCALA injection.

How will I receive NUCALA?

You can have your NUCALA shipped directly to your home, your **VISTA Patient Support Program**-affiliated clinic, your doctor's office, or any location of your choosing.



Where can I find support during my treatment?

The VISTA Patient Support Program

Supporting you with personalized services

By enrolling in the VISTA Patient Support Program, you get access to customized services which may include:



Reimbursement navigation

- Coordination of insurance benefits and renewals
- Reimbursement coverage assessment



Financial assistance



Education and support

- Access to a toll-free helpline, available Monday to Friday, 8 am to 8 pm EST
- Nurses available to provide education
- Injection services offered through your doctor's office, clinics affiliated with the patient support program, or other injection locations
- Digital and print resources, including instruction for use videos
- Injection reminders and follow-up calls/emails/SMS texting
- Pre-filled autoinjector and safety syringe training



Pharmacy services

- Counselling by experienced specialty pharmacy staff
- Convenient, free delivery to your home, doctor's office or clinics affiliated with the patient support program, or a location of your choosing



You can expect a call from your nurse case manager at the **VISTA Patient Support Program** in the next few days. If you do not hear from the program, please contact them via one of the following methods.

The VISTA Patient Support Program

Phone: 1-844-847-4392

Fax: 1-844-410-0653

Email: enrollments@vistafornucala.ca

Where can I get further support?



Call GSK Pharmaceutical inquiries: **1-800-387-7374**
Scan the below **QR code** to visit our website

Notes:





Trademarks are owned by or licensed to the GSK group of companies.
©2023 GSK group of companies or its licensor.



10335
01/23

NUCALA 
mepolizumab

The NUCALA logo features the word 'NUCALA' in a large, red, serif font. To the right of the text is a graphic element consisting of three overlapping, curved shapes in red and green, resembling a stylized leaf or flame. Below the brand name, the word 'mepolizumab' is written in a smaller, grey, lowercase, sans-serif font.